

Report Date: August 09, 2011

Company Name:

Patios By B&B Inc.

Categories:

Awnings

Landscaping – Lighting

Painting - Exterior

Remodeling - Sunrooms & Patio Enclosures

Stucco

Services Performed:

Yes

* More Weight is given to a report where work has been completed.

Work Completed Date:

August 01, 2011

Last Modified Date:

October 04, 2011

Hire Again:

Yes

Approximate Cost:

\$3,495.00

Description Of Work:

Patched stucco holes left open by another company
recalculked and painted overlooked areas

Painted exposed stucco and conduit from previous work by another
company

Attached an open lattice patio cover to existing covered patio overhang

Added a hidden conduit for 3 post lights

Assembled and hung all post lighting

Member Comments:

Originally my husband and I hired All Pro Remodeling in Orange CA to construct a covered patio overhang in our backyard in order to keep the sun off of the back side of our house in the afternoon. We were pleased with their knowledge and dependability. However, once the project was completed we discovered the design of the overhang was a huge disappointment. The sun glared in our faces when we sat on the patio in the late afternoon and traveled into our den window and sliding door, making the point of the covered patio completely useless. All Pro was unapologetic when I told them that I expected their designer to have been knowledgeable enough about the movement of the sun to have advised us on a better design. . They did send people out at no charge to insert wood into the hollow aluminum header to allow me to attach a screen if I desired, and a rep came out to offer to build a lattice extension to the covered patio for an additional \$4,000. This was unacceptable. I contacted Patios by B&B and discovered their workmanship was far superior. All Pro's standard is not to repaint any areas left exposed where ledgers are removed, They did restucco holes left by the old ledger, but painting these areas was not part of their practice either, as well as leaving the new external silver electrical conduit unpainted..Patios by B& B repainted my stucco, patched the hole, and added an open lattice that was well designed to stop the problems with the sun movement. They patched all stucco and repainted it, as well as made sure the conduit for the new lights was INSIDE the beams instead of exposed. . They even assembled and hung the light fixtures for us, which was another step All Pro did not want to take. B&B recalculked several places



Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

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that had been overlooked by All Pro and questioned the existence of exposed silver bolts that were used to secure the support beams to the concrete, since their practice is to cover these bolts. Patios by B&B was very attentive to detail and diligent about their work. Our new lattice attached to the covered overhang was ready to be used as soon as they left the job site....everything was painted, bolts were not left exposed, conduits were hidden, seams caulked and painted, light fixtures were ready to be turned on, and the patio was swept clean. They visited during construction and were on site immediately when I had a question about the design, and they were readily available by phone for any calls I made. Thank you B&B! We are enjoying our new patio now!.