

June 24, 2003

Anaheim, CA 92806

B&B Patio  
810 W. Katella Ave.  
Orange, CA 92867

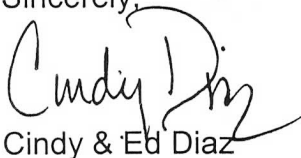
Dear Staff at B&B Patio,

I just wanted to send you a quick note to thank you for our beautiful new patio cover. The entire process with your company was exceptional. Beginning with our rather spontaneous "drop-in" on Carmela on Memorial Day – to the completion of the work, everything went so smoothly. It is still amazing to us that Paul came to our house the same day to give us an estimate and discuss the plans.

We absolutely loved Miguel the supervisor of the construction project. We were a bit nervous about how we were going to juggle working and keeping our dog inside the house during the construction. But even that posed no problem. Miguel and his crew were introduced to the dog and our dog, who usually is hesitant of everyone, took a liking right away to the crew. So for the rest of the three days, our dog was entertained by watching the construction of the cover from inside the house through our sliding glass patio door!

Thank you so much for everything. We plan to have many years of enjoyment outside under our new patio cover. I will highly recommend your company to our friends.

Sincerely,



Cindy & Ed Diaz