

Ernie & Ann Jones

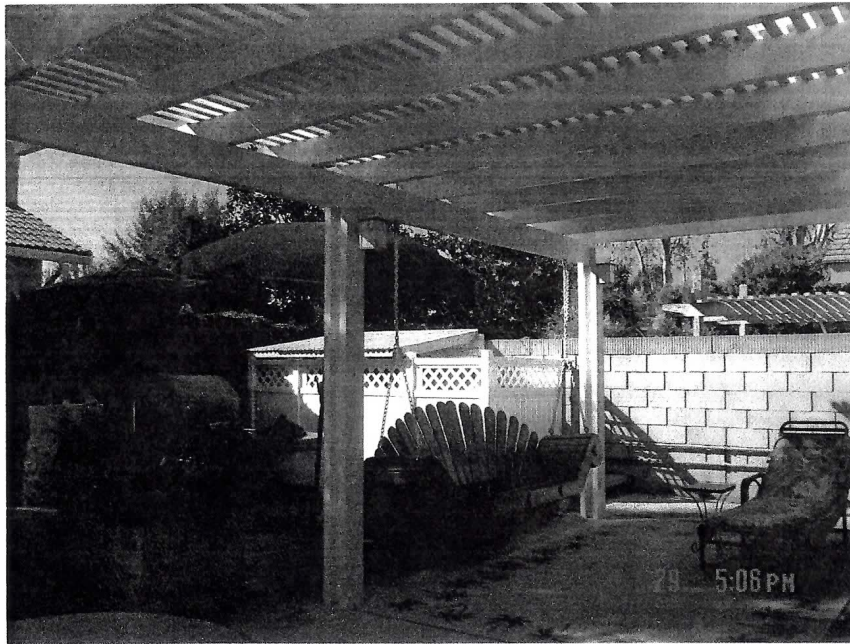
Irvine, CA 92620

June 2, 2006

Paul Goldman, Sales Designer  
Patios by B&B  
810 West Katella Avenue  
Orange, CA 92867

Dear Paul,

We want to extend our sincere appreciation to you and your installation team for a great job on our new patio cover. Our special thanks to you for designing a patio cover that incorporated the most important element of our backyard retreat, our large and very heavy swing. As you can see, the swing is in place just in time for summer.



Paul, you listened to our requests and delivered on your promise. No other company could accommodate the swing – but you did. Many of our neighbors have stopped by and commented on how much bigger the back yard seems with the new patio cover in place. Your design incorporated elements we hadn't thought of, and the result is impressive. We also appreciate your suggestion of how to incorporate the mesh covering over the cover which provides a nice filter for the direct sun overhead. Please tell Angel and his team we appreciate their craftsmanship – they did a beautiful job. We are very pleased.

Sincerely,

*Ernie & Ann Jones*