

# LARRY L. MEANS

Santa Ana, California 92705

February 26, 2006

Mr. Herman "Buddy" Goldman  
Patios By B & B  
810 W. Katella Avenue  
Orange, Ca 92867

Buddy:

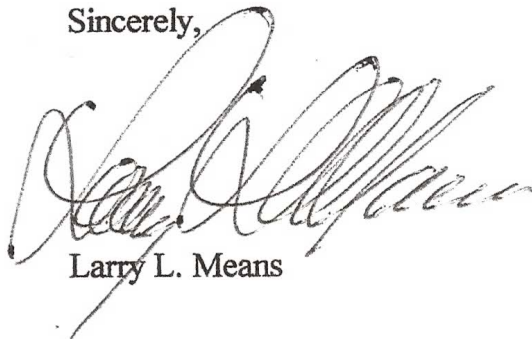
Just a very brief note to let you know my observations and comments about your firms recent installation of the patio cover at my Santa Ana residence.

The installation and workmanship is excellent. The installation crew consisted of just two young men. They arrived promptly, worked efficiently, moved and protected the flower pots, chairs, table etc. in the way of their work area without even being asked to.

After they completed the patio cover, they returned everything to its original location then cleaned the entire area to a better condition than it was when they arrived.

These two men did an outstanding job, never loafed or wasted any time and made terrific representatives for your firm. Please let them know how much I appreciated their efforts.

Sincerely,

A handwritten signature in black ink, appearing to read 'Larry L. Means', written in a cursive style.

Larry L. Means