

**To: Paul Goldman Sales Designer**

**From: Paul and Sharon Twedt**

**Sub: Lattice Patio Cover  
Installed August 28, 2003**

**We are enjoying and very much pleased with our new Lattice Patio Cover Purchased from and installed by "Patios By B&B."**

**Every expectation we had of you, your company, and the product were and have been met. All aspects of our dealings, from the initial home estimate visit to the day of installation were conducted in a timely professional manner.**

**Thank you for your effort in making this home improvement project a success.**

**Sincerely,**



**Paul and Sharon Twedt**